

Livery Yard Operational Guidelines

To maintain an efficient service to all livery clients in your yard we need the following co-operation.

1. All rugs are required to be collected in **one visit** to the yard
2. In turn, all rugs are to be delivered back in **one consignment** after payments are received or on confirmation that payment is left at the yard.

For this to happen, we require accounts to be paid promptly when bills are received

An additional charge of €20 will apply when:

- *Rugs are not picked up in the main consignment and require separate delivery back to the yard.*
- *Delivery is delayed due to payment not being made by due date with delivery back to yard being required.*

In such cases it is the customer's responsibility to contact The Rug Hub to make alternative arrangements.

No charge will apply if you decide to meet us at any of our normal meeting points. In this case please contact us for details and times. 087 2543227

Thank you for your business 😊